Agilent 82357B USB/GPIB Interface

User's Guide

Agilent Technologies

Notices

Manual Part Number

82357-90003

Edition

Third Edition, March 30, 2007

Printed in Malaysia

Agilent Technologies, Inc.
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Santa Clara, CA 95052 USA

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Safety Summary

The following general safety precautions must be observed during all phases of operation of this instrument. Failure to comply with these precautions or with specific warnings elsewhere in this manual violates safety standards of design, manufacture, and intended use of the instrument. Agilent Technologies, Inc. assumes no liability for the customer's failure to comply with these requirements.

Safety Notices

WARNING

A WARNING notice denotes a hazard. It calls attention to an operating procedure, practice, or the like that, if not correctly performed or adhered to, could result in personal injury or loss of life. Do not proceed beyond a WARNING notice until the indicated conditions are fully understood and met.

CAUTION

A **CAUTION** notice denotes a hazard. It calls attention to an operating procedure, practice, or the like that, if not correctly performed or adhered to, could result in damage to the product or loss of important data. Do not proceed beyond a **CAUTION** notice until the indicated conditions are fully understood and met.

Safety Symbols

The following symbol on the instrument and in the documentation indicates precautions that must be taken to maintain safe operation of the instrument.

	The Instruction Documentation Symbol. The product is marked with this symbol when it is necessary for the user to refer to the instructions in the supplied documentation.

Regulatory Markings

CE ISM 1-A	The CE mark shows that the product complies with all the relevant European Legal Directives.
ICES/NMB-001	ICES/NMB-001 indicates that this ISM device complies with Canadian ICES-001.
	The CSA mark is a registered trademark of the Canadian Standards Association. A CSA mark with the indicators “C” and “US” means that the product is certified for both the U.S. and Canadian markets, to the applicable American and Canadian standards.
 N10149	The C-tick mark is a registered trademark of the Spectrum Management Agency of Australia. This signifies compliance with the Australian EMC Framework regulations under the terms of the Radio Communications Act of 1992.
	This product complies with the WEEE Directive (2002/96/EC) marking requirement. The affixed product label indicates that you must not discard this electrical/electronic product in domestic household waste.
 LISTED	The UL Mark is a registered trademark of Underwriters Laboratories Inc. UL listing mark with the indicators "C" and "US" indicates the product compliance with both Canadian and U.S. requirements.

General Safety Information

WARNING

- **Do not use the device if it appears damaged or defective.**
- **Observe all markings on the device before connecting any wiring to the device.**
- **Do no operate the device in the presence of flammable gases or fumes.**
- **Do no install substitute parts or perform any unauthorized modification to the device.**

CAUTION

- Use the device with the cables provided.
- Repair or service that is not covered in this manual should only be performed by qualified personnels.

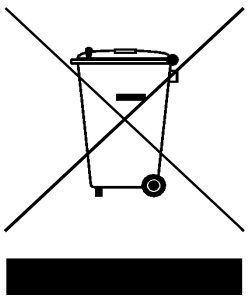
Waste Electrical and Electronic Equipment (WEEE) Directive 2002/96/EC

This instrument complies with the WEEE Directive (2002/96/EC) marking requirement. This affixed product label indicates that you must not discard this electrical/electronic product in domestic hourshold waste.

Product Category:

With reference to the equipment types in the WEEE directive Annex 1, this instrument is classified as a “Monitoring and Control Instrument” product.

The affixed product label is shown as below:



Do not dispose in domestic household waste

To return this unwanted instrument, contact your nearest Agilent office, or visit:

www.agilent.com/environment/product

for more information.

Environmental Conditions

This instrument is designed for indoor use only. Table 1 shows the general environmental requirements for the product.

Table 1 Environmental Requirements

Environmental Conditions	Requirements
Temperature	0 °C to 55 °C (Operating)
	–40 °C to +70 °C (Non-operating)
Humidity	Operating up to 90 % at 40 °C (Non-condensing)
	Non-operating up to 90 % at 65 °C (Non-condensing)

CAUTION

This product is designed for use in compliance with:

- IEC 61010-1:2001/EN 61010-1:2001
- USA: UL61010-1: 2004
- Canada: CSA C22.2 No. 61010-1:2004

General Maintenance

To remove the dirt or moisture in the enclosure:

- Wipe the case with a damp cloth and mild detergent.
- Do not use abrasives or solvents.
- Wipe the contacts in each terminal with a clean swab dipped in alcohol.

Agilent Technologies	**DECLARATION OF CONFORMITY** According to ISO/IEC Guide 22 and CEN/CENELEC EN 45014	CE

Manufacturer's Name: Agilent Technologies Microwave Products (M) Sdn. Bhd
Manufacturer's Address: Bayan Lepas Free Industrial Zone,
11900, Bayan Lepas, Penang, Malaysia

Declares under sole responsibility that the product as originally delivered

Product Name: Agilent USB/GPIB Interface Converter
Models Number: 82357B
Product Options: This declaration covers all options of the above product(s)

complies with the essential requirements of the following applicable European Directives, and carries the CE marking accordingly:

Low Voltage Directive (73/23/EEC, amended by 93/68/EEC)
EMC Directive (89/336/EEC, amended by 93/68/EEC)

and conforms with the following product standards:

EMC	**Standard**	**Limit**
	IEC 61326-1:1997+A1:1998 / EN 61326-1:1997+A1:1998	
	CISPR 11:1990 / EN55011:1991	Class A Group 1
	IEC 61000-4-2:1995+A1:1998 / EN 61000-4-2:1995	4 kV CD, 8 kV AD
	IEC 61000-4-3:1995 / EN 61000-4-3:1995	3 V/m, 80-1000 MHz
	IEC 61000-4-4:1995 / EN 61000-4-4:1995	0.5 kV signal lines, 1 kV power lines
	IEC 61000-4-5:1995 / EN 61000-4-5:1995	0.5 kV line-line, 1 kV line-ground
	IEC 61000-4-6:1996 / EN 61000-4-6:1996	3 V, 0.15-80 MHz
	IEC 61000-4-11:1994 / EN 61000-4-11:1994	1 cycle / 100%

Canada: ICES-001:1998
Australia/New Zealand: AS/NZS 2064.1

The product was tested in a typical configuration with Agilent Technologies test systems.

Safety IEC 61010-1:2001 / EN 61010-1:2001
Canada: CSA C22.2 No. 61010-1:2004
USA: UL 61010-1: 2004

This DoC applies to above-listed products placed on the EU market after:

5-Jan-2007
Date

Mack Soh
Quality Manager

For further information, please contact your local Agilent Technologies sales office, agent or distributor, or Agilent Technologies Deutschland GmbH, Herrenberger Straße 130, D 71034 Böblingen, Germany.

Product Regulations

		Performance Criteria
EMC	IEC 61326-1:1997+A1:1998 / EN 61326-1:1997+A1:1998	
	CISPR 11:1990 / EN 55011:1991 – Group 1 Class A	
	IEC 61000-4-2:1995+A1:1998 / EN 61000-4-2:1995 (ESD 4kV CD, 8kV AD)	B
	IEC 61000-4-3:1995 / EN 61000-4-3:1995 (3V/m, 80% AM)	A
	IEC 61000-4-4:1995 / EN 61000-4-4:1995 (EFT 0.5kV line-line, 1kV line-earth)	B
	IEC 61000-4-5:1995 / EN 61000-4-5:1995 (Surge 0.5kV line-line, 1kV line-earth)	B
	IEC 61000-4-6:1996 / EN 61000-4-6:1996 (3V, 0.15~80 MHz, 80% AM, power line)	A
	IEC 61000-4-11:1994 / EN 61000-4-11:1994 (Dips 1 cycle, 100%)	B
	Canada: ICES-001:1998	
	Australia/New Zealand: AS/NZS 2064.1	
Safety	IEC 61010-1:2001 / EN 61010-1:2001 Canada: CSA C22.2 No. 61010-1:2004 USA: UL 61010-1: 2004	

Additional Information:

The product herewith complies with the essential requirements of the Low Voltage Directive 73/23/EEC and the EMC Directive 89/336/EEC (including 93/68/EEC) and carries the CE Marking accordingly (European Union).

[1]Performance Criteria:

A Pass - Normal operation, no effect.
B Pass - Temporary degradation, self recoverable.
C Pass - Temporary degradation, operator intervention required.
D Fail - Not recoverable, component damage.
N/A – Not applicable

Notes:

Regulatory Information for Canada

ICES/NMB-001:1998
This ISM device complies with Canadian ICES-001.
Cet appareil ISM est confomre à la norme NMB-001 du Canada.

Regulatory Information for Australia/New Zealand

This ISM device complies with Australian/New Zealand AS/NZS 2064.1

N10149

In This Guide ...

1 **Installing the Agilent 82357B** Chapter 1 shows a suggested seven-step process to install the 82357B and the Agilent IO Libraries Suite, to connect the 82357B to your PC, to configure the 82357B and to program GPIB instruments via the 82357B.

2 **Using the Agilent 82357B** Chapter 2 describes normal operating states for the 82357B and provides the guidelines to use the 82357B.

3 **Troubleshooting the Agilent 82357B** Chapter 3 provides troubleshooting guidelines of the 82357B including hardware and software checks and also the service and support information for the 82357B.

4 **Product Specifications** Chapter 4 lists the 82357B technical specifications and supplementary information.

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1 Installing the Agilent 82357B

This chapter shows a suggested seven-step process to install the 82357B and the Agilent IO Libraries Suite, to connect the 82357B to your PC, to configure the 82357B and to program GPIB instruments via the 82357B.

NOTE

The Agilent 82357B USB/GPIB Interface is supported ONLY for PCs with Windows 2000 or Windows XP Professional operating systems.

The operating systems below are specifically not supported:

- Windows ME
- Windows 98 First ("Gold") Edition
- Windows 98 (Second Edition)
- Windows 95
- Windows NT 4.0 (OS does not support USB)

In case of difficulty in installing the 82357B, see *Chapter 3*, "Troubleshooting the Agilent 82357B".

Steps to Install the 82357B

Figure 1- 1 below shows a suggested sequence of steps to install and configure the 82357B and to communicate between your PC and GPIB instruments.

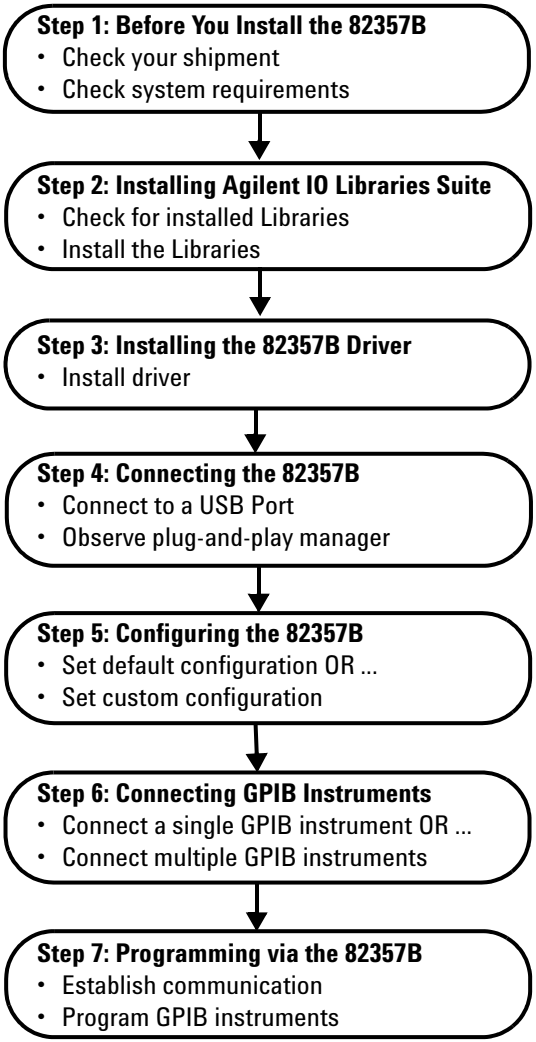


Figure 1-1 Steps to Install the 82357B

Step 1: Before You Install the 82357B

Before you install the 82357B, you should:

✔ Check your shipment

✔ Check system requirements

Check Your Shipment

Your 82357B USB/GPIB Interface shipment should include items in Figure 1-2. If any item is missing or damaged, keep the shipping materials and contact Agilent Technologies. See *"Contacting Agilent"* on page 55 later in this guide for addresses and telephone numbers.

As you check the shipment items, verify that the 82357B serial number at the bottom of the 82357B matches the serial number shown on the serial number label of the 82357B Kit Box and on the 82357B Certificate of Calibration. If the Serial Numbers do not match, contact Agilent. If all Serial Numbers match, you may want to record the Serial Number for future reference.

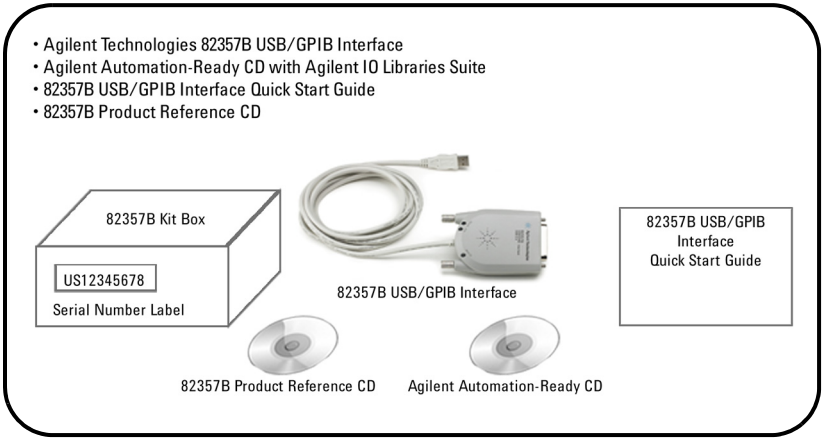


Figure 1-2 Contents of Agilent 82357B USB/GPIB Interface

Check System Requirements

Before you install the Agilent IO Libraries Suite, you should verify that your system meets the minimum hardware and software requirements listed below to install and use the software. Adding additional RAM may improve overall system performance.

NOTE The 82357B USB/GPIB Interface is supported ONLY on Windows 2000 and Windows XP Professional.

Item	Minimum Requirements
Hardware Requirements	
PC Operation / Memory	450 MHz Pentium II (800 MHz is recommended) and 128 MB RAM (256 MB or greater is recommended).
Hard Drive Space	*225 MB for installation:* 160 MB for Microsoft .NET Framework, 65 MB for Agilent IO Libraries Suite *175 MB for operation:* 110 MB for Microsoft .NET Framework, 65 MB for Agilent IO Libraries Suite
USB Port	At least one USB port (to connect to the 82357B)
Software Requirements	
Operating System	Windows 2000 (Service Pack 4 or later) or Windows XP Professional (Service Pack 1 or later).
Agilent IO Libraries	Agilent IO Libraries Suite Version 14.2.8931.1 or greater.

Step 2: Installing Agilent IO Libraries Suite

Below are the steps on how to install the Agilent IO Libraries Suite, using default settings, including:

- ✔ Checking for Installed Agilent IO Libraries or Agilent IO Libraries Suite
- ✔ Installing Agilent IO Libraries Suite

NOTE See the *Agilent IO Libraries Getting Started Guide* on your Automation-Ready CD for a full description of installation options and installation troubleshooting information.

NOTE You must have Administrator privileges to install the IO Libraries Suite and to run the *Connection Expert* utility.

Checking for Installed Agilent IO Libraries

Before you begin installation, check for previously installed Agilent IO Libraries software. If a version of the Agilent IO Libraries Suite is installed on your PC, an IO icon may be displayed on the Windows taskbar (on the lower right- hand side of the screen as shown in Figure 1- 3 below).

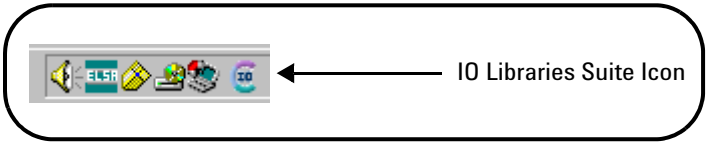


Figure 1-3 IO Libraries Suite Icon

- ✔ If the IO icon is displayed, click the icon and click **About Agilent IO Control** to display the version. The version must be 14.2.8931.1 or greater.
- ✔ If the IO icon is not displayed, a version may still be installed. To check this, click **Start >Programs** and look for the **Agilent IO Libraries** or **Agilent IO Libraries Suite** program group.
- ✔ If this group is displayed, click **Agilent IO Libraries > IO Control** to display the IO icon. Then, click the icon and click **About Agilent IO Libraries Control** to display the installed version (must be 14.2.8931.1 or greater).
- ✔ If neither the IO icon nor the Agilent IO Libraries program group is displayed, it means no Agilent IO Libraries are installed yet. In this case, you can use the steps in this chapter and in the *Agilent IO Libraries Suite Getting Started Guide* to install the libraries.
- ✔ If the version of the Agilent IO Libraries Suite is less than 14.2.8931.1, you must install the newer version included on your *Automation- Ready CD* to support the 82357B.
- ✔ If your version of the Agilent IO Libraries Suite is at least 14.2.8931.1, but less than the version on your *Automation- Ready CD*, you may want to install the newer version to take advantage of new features and greater ease of use.

NOTE Agilent IO Libraries Suite 14.0 is the revision immediately after Agilent IO Libraries M.01.01, so you should consider revision "14.0" to be a greater version number than "L" or "M". Configuration instructions in this manual make use of Agilent IO Libraries Suite 14.2.

Installing Agilent IO Libraries Suite

To install the Agilent IO Libraries Suite software,

1. First, disconnect any USB instruments, USB/GPIB converters, and FireWire- VXI interfaces that are connected to your PC.
2. Insert the *Automation- Ready CD* into your CD- ROM drive. Wait for a few seconds until the auto- run window appears.
3. If the auto- run window does not appear automatically,
   a. Click **Start > Run**
   b. Type `<drive>:autorun\auto.exe`, where `<drive>` is your CD drive letter.
4. When the auto- run window appears, follow the directions on that window to install the Agilent IO Libraries Suite. (See *Agilent IO Libraries Getting Started Guide* on your *Automation- Ready CD* for a full description of installation options and installation troubleshooting information).

Step 3: Installing the 82357B Driver

After the Agilent IO Libraries Suite (version 14.2.8931.1 or greater) has been installed, insert the *82357B Product Reference CD* for installation.

1. First, disconnect any USB instruments, USB/GPIB converters, and FireWire- VXI interfaces that are connected to your PC.
2. Insert the *Product Reference CD* into your CD- ROM drive. Wait for a few seconds until the auto- run window appears.
3. If the auto- run window does not appear automatically,
   a. Click **Start > Run**
   b. Type `<drive>:autorun\auto.exe`, where `<drive>` is your CD drive letter.
4. When the auto- run window appears, follow the instructions on that window to install the 82357B driver.

Step 4: Connecting the 82357B

After the 82357B Driver has been installed, you can connect the 82357B to any USB port on your PC or you can connect the 82357B via standard USB hubs. This step includes:

- ✔ 82357B Hardware Description
- ✔ Connecting the 82357B to Your PC
- ✔ Connecting the 82357B to a USB Hub
- ✔ Observing Windows Plug- and- Play Manager (Windows XP)

NOTE

If the Agilent IO Libraries Suite and 82357B driver have not been installed on your PC, **STOP**. Install the libraries (see *Step 2: Installing Agilent IO Libraries Suite*) and the driver (see *Step 3: Installing the 82357B Driver*), then return to this step.

82357B Hardware Description

The Agilent 82357B USB/GPIB Interface (82357B) provides a direct interface connection from the USB port on your PC to GPIB instruments. The 82357B includes an attached USB cable that is USB 2.0 compliant. This cable is shielded and the connector is specified for up to 1,500 insertions.

An 82357B can be directly connected to a single GPIB instrument or up to 14 GPIB instruments via GPIB cables. In addition to this, several 82357B converters can be connected to your PC via standard USB hubs.

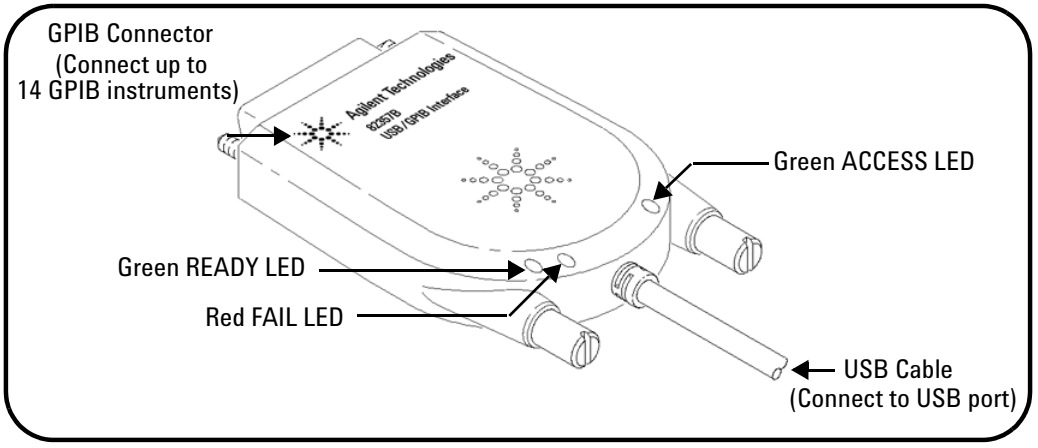


Figure 1-4 82357B Hardware Features

Connecting the 82357B to Your PC

This section shows steps to connect the 82357B to a USB port on your PC or to your PC via a USB Hub.

1 **Connect to a USB Port.** Make sure the PC is ON and plug the 82357B USB cable into any available USB port on your PC. Do not connect the 82357B to GPIB instruments at this time.

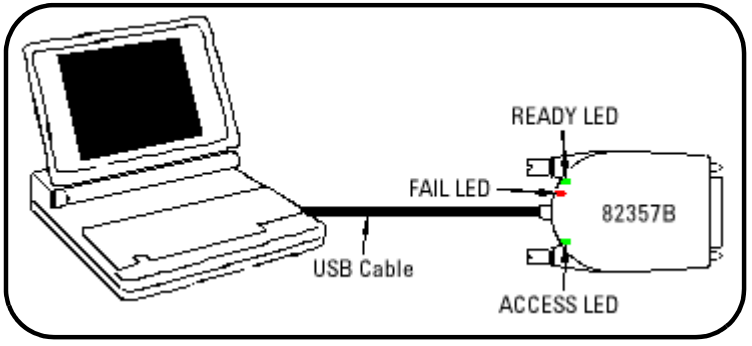


Figure 1-5 Connecting the 82357B to Your PC

2 **Observe the LEDs.** Observe the LEDs on the 82357B for at least 10 seconds. See *Chapter 2*, "Using the Agilent 82357B" for a description of the normal LED sequence during an initial installation of the 82357B.

   a Initially, only the red FAIL LED should be ON. After a few seconds, all three LEDs should be ON. When all three LEDs are ON, this shows that the 82357B has been successfully installed, but is not yet configured for use with the Agilent IO Libraries Suite.

   b If all three LEDs are not ON after 10 seconds and all Windows Plug- and- Play Manager activity has ceased, **STOP**. See *Chapter 3*, "Troubleshooting the Agilent 82357B" for diagnostics information.

   c If all three LEDs are still ON after 10 seconds, go to "*Observing Windows Plug- and- Play Manager Sequence (Windows XP Only)*".

Connecting the 82357B to a USB Hub

This section shows steps to connect the 82357B to a USB port on your PC via a standard USB hub.

NOTE Any USB hub used with the 82357B MUST be self-powered (must not be bus-powered or powered from the USB bus). Also, be sure to check the applicable USB hub documentation for hub operating parameters, such as power requirements and maximum length of USB cables.

1 Plug the power adapter into the hub and into an electrical outlet. Make sure the hub is operating in self- powered mode. Figure 1- 6 shows a 4- port self- powered USB hub with two 82357B USB/GPIB Interfaces connected.

2 Make sure your PC is ON. Connect the USB cable of the USB hub to any available USB port on your PC.

3 Plug at least one 82357B USB/GPIB Interface into the port of the USB hub. It is not necessary to connect GPIB instruments to any 82357B at this time.

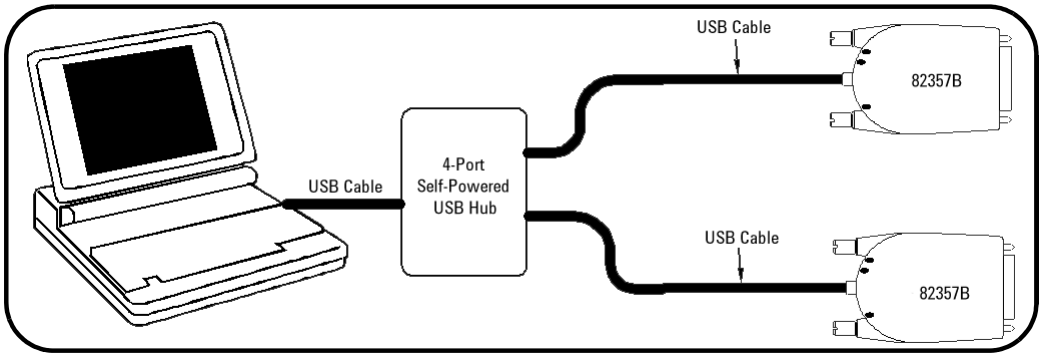


Figure 1-6 Connecting the 82357B to a USB Hub

4 Observe the LEDs on the 82357B for at least 10 seconds. See *Chapter 2*, "Using the Agilent 82357B" for a description of the normal LED sequence during an initial installation of the 82357B.

   a Initially, only the red FAIL LED should be ON. After a few seconds, all three LEDs should be ON. When all three LEDs are ON, this shows that the 82357B has been successfully installed, but is not yet configured for use with the Agilent IO Libraries.

   b If all three LEDs are not ON after 10 seconds and all Windows Plug- and- Play Manager activity has ceased, **STOP**. See *Chapter 3*, "Troubleshooting the Agilent 82357B" for diagnostics information.

   c If all three LEDs are still ON after 10 seconds, go to "*Observing Windows Plug- and- Play Manager Sequence (Windows XP Only)*".

Observing Windows Plug-and-Play Manager Sequence (Windows XP Only)

When an 82357B is first plugged into a USB port, for Windows XP ONLY, a Windows Plug and Play Manager installation sequence may be displayed.

NOTE This section shows typical displays for a Windows XP Professional operating system ONLY. Similar displays may appear for Windows 2000 operating system.

Introduction

The following sequence only appears when an 82357B is initially plugged into a USB port. In other words, it appears each time an 82357B with a new serial number is installed or when an 82357B is installed in a new USB port.

For example, if an 82357B with Serial Number US12345678 is initially plugged into USB port #1, the following sequence will appear. If this 82357B has been configured using the sequence, the next time this 82357B is plugged into USB port #1, the sequence will not appear.

However, if another 82357B is plugged into USB port #1 or if the 82357B with Serial Number US12345678 is initially plugged into USB port #2, the following sequence will appear.

NOTE The displays in the following sequence assume you have installed the Agilent IO Libraries Suite (shown in *Step 2: Installing Agilent IO Libraries Suite*) and 82357B Driver Installation (shown in *Step 3: Installing the 82357B Driver*). If you have not installed the libraries and driver, STOP and do Step 2 and 3 before continuing.

Typical Windows Plug and Play Manager Sequence

When an 82357B is initially plugged into a USB port, a **Welcome to the Found New Hardware Wizard** dialog box will appear, as shown in Figure 1- 7. Select **Install the software automatically (Recommended)** and click **Next>**.

NOTE Ignore the statement *"If your hardware came with an installation CD or floppy disk, insert it now"*, as the software has already been installed.

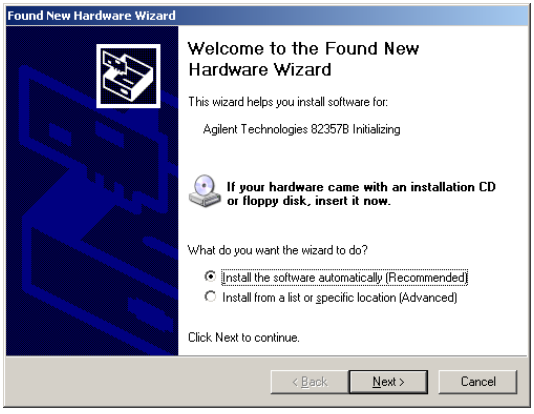


Figure 1-7 Welcome to the Found New Hardware Wizard

1. The **Please wait while the wizard searches...** dialog box appears. Wait until the initialization process completes, then click **Next>**.
2. The **Hardware Installation** dialog box appears.

NOTE Although the statement *"Continuing your installation ... passed Windows Logo testing."* appears, you can safely click on the **Continue Anyway** button.

Figure 1-8 Completing the Found New Hardware Wizard

3 The **Completing the Found New Hardware Wizard** dialog box appears. Click **Finish** to close the wizard.

4 A slightly different version of the **Welcome to the Found New Hardware Wizard** dialog box appears, this time for installing 82357B software Select **Install the software automatically (Recommended)** and then click **Next>**.

NOTE Ignore the statement "If your hardware came with an installation CD or floppy disk, insert it now", as the software has already been installed.

5 The **Please wait while the wizard searches...** dialog box appears. Wait until the initialization process completes, click **Next>**.

6 A different version of the **Hardware Installation** dialog box appears.

7 The **Please wait while the wizard installs the software...** dialog box appears. After the installation is complete, click **Next>** to display the **Agilent 82357B USB/GPIB Interface Detected** dialog box.
Go to *Step 4: Connecting the 82357B* to continue with the installation.

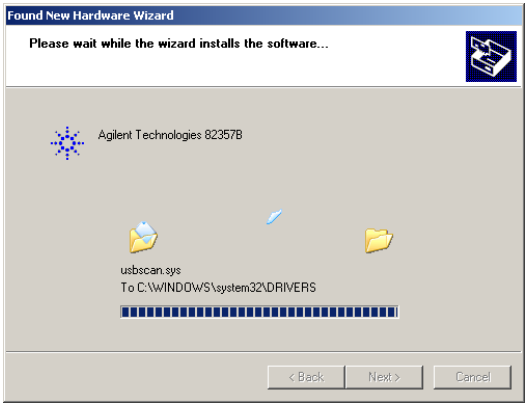


Figure 1-9 Please wait while the wizard installs the software... Dialog Box

Step 5: Configuring the 82357B

After the 82357B has been installed and the applicable Windows Plug and Play Manager installation sequence has completed, the 82357B must be configured before it can be used with SICL or with Agilent VISA or VISA COM. This step includes:

✔ Setting 82357B Default Configuration OR ...

✔ Setting 82357B Custom Configuration

NOTE You must have Administrator privileges to install the IO Libraries Suite and to run the *Connection Expert* utility. If you do not have Administrator privileges, the default configuration for the 82357B will not take effect, and you will not be able to use the 82357B until it has been configured using *Connection Expert*.

Setting 82357B Default Configuration

This section shows steps to configure the 82357B to default settings by using the **Agilent 82357B USB/GPIB Interface Detected** dialog box. The default configuration should be sufficient for most applications.

NOTE The **Agilent 82357B USB/GPIB Interface Detected** dialog box is displayed only if the *Connection Expert* utility is not running when you connect the 82357B. If the *Connection Expert* is running, the default configuration is set automatically and you need not take any further action. (If the *Connection Expert* is running and you do not see your 82357B in the *Connection Expert* window after connecting it, click **Refresh All** to force the default configuration).

1 **Check LED status.** Before setting the configuration for the 82357B, verify that all three LEDs on the 82357B are still ON to indicate that the 82357B has been successfully installed, but has not yet been configured.

2 **82357B interface detected box appears.** After the 82357B has been connected to a USB port and the Windows Plug- and- Play

Manager installation sequence has completed, the **Agilent 82357B USB/GPIB Interface Detected** dialog box should appear.

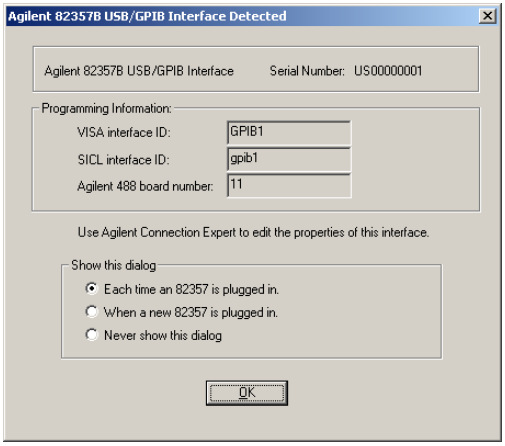


Figure 1-10 Agilent 82357B USB/GPIB Interface Detected Dialog Box

3 If the **Agilent 82357B USB/GPIB Interface Detected** dialog box does not appear, and the *Connection Expert* utility is not running, **STOP**. See *Chapter 3*, "Troubleshooting the Agilent 82357B" before continuing.

NOTE

Connecting Multiple 82357Bs. The **Agilent 82357B USB/GPIB Detected** dialog box should appear each time you plug an 82357B into a USB port. For example, if you plug three 82357Bs into three USB ports, three dialog boxes should appear. Each dialog box will remain until you remove it by clicking **OK** (or the **X** button). These dialog boxes will only appear if the *Connection Expert* is not running.

4 **Record VISA/SICL Names.** For future programming use, you will need to know the **VISA Interface Name** (also called VISA interface ID) and **SICL Interface Name** (also called SICL interface ID) as shown on the dialog box. You may want to record these values now. In the *Connection Expert*, you can see these interface IDs displayed in the

detail pane (right pane of the *Connection Expert* window) when you highlight the USB/GPIB interface.

VISA Interface ID	_____
SICL Interface ID	_____

5 **Accept default settings.** Click **OK** (or click the **X** button) to configure the 82357B with the (default) settings for the **VISA Interface Name** and the **SICL Interface Name** shown in the dialog box. If you do not want to accept the default settings, see the next section *Setting 82357B Custom Configuration*.

6 **Only the READY LED should remain ON.** After you click **OK** (or click the **X** button), the dialog box disappears and only the green READY LED should remain ON to indicate that the 82357B has been configured.

7 **Configure multiple 82357B interfaces**. If you have more than one 82357B in your system, repeat steps 1 to 6 for each additional interface.

NOTE At any time after the Agilent IO Libraries Suite is installed, you can reconfigure an 82357B by clicking the IO icon and the **Agilent Connection Expert**.

Setting 82357B Custom Configuration

This section shows steps to configure an 82357B for custom configuration settings using the *Connection Expert* utility. Typically, you will need to set custom configuration only for specialized applications, such as changing VISA and/or SICL interface IDs or for use in side- by- side operation with National Instruments VISA.

1 **Check LED status.** Before setting the configuration for the 82357B, verify that all three LEDs on the 82357B are still ON to indicate that the 82357B has been successfully installed, but has not yet been configured.

2 **82357B interface detected box appears.** After an 82357B is connected to a USB port and the Windows Plug- and- Play Manager installation sequence completes, an **Agilent 82357B USB/GPIB**

Interface Detected dialog box may appear. This dialog box will not appear if the *Connection Expert* utility is already running.

3 If this dialog box does not appear, and the *Connection Expert* is not running, **STOP**. See *Chapter 3*, "Troubleshooting the Agilent 82357B" before proceeding.

4 Accept the default settings by clicking **OK**. You will change the settings in the next steps.

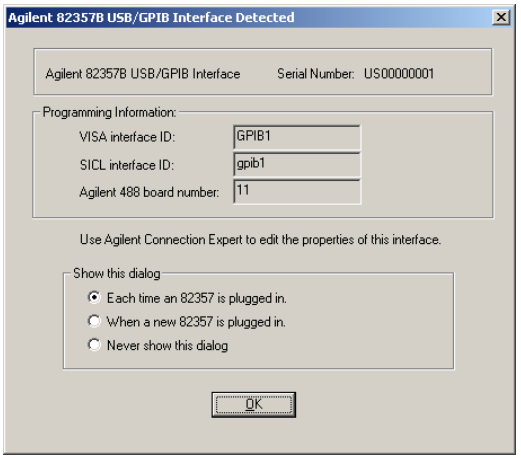


Figure 1-11 Agilent 82357B USB/GPIB Interface Detected Dialog Box

NOTE

Connecting Multiple 82357Bs. An **Agilent 82357B USB/GPIB Interface Detected** dialog box should appear each time you plug an 82357B into a USB port. For example, if you plug three 82357Bs into three USB ports, three dialog boxes should appear. One for each 82357B. Each dialog box will remain until you remove it by clicking **OK** (or the **X** button). These dialog boxes will only appear if the *Connection Expert* is not running.

5 **Run the *Connection Expert*.** Click the IO icon in the taskbar notification area and select **Agilent Connection Expert**. Wait for the *Connection Expert* window to appear.

6 **Edit the default settings.** Click on the USB/GPIB icon in the explorer view at the center of the *Connection Expert* window. In

the property pane on the right, click **Change Properties...** to change the properties of the 82357B.

7 In the **Agilent 82357 Interface** properties dialog box, set the **VISA interface ID** (also called the VISA Interface Name), the **SICL interface ID** (also called the SICL Interface Name), the **Logical Unit** and **GPIB address** values as required. Then, click on the **OK** button to apply the new settings.

8 **Only the green READY LED should remain ON.** After you click **OK**, the properties dialog box disappears and only the green READY LED should remain ON to indicate that the 82357B has been configured. The USB/GPIB icon and property pane in the *Connection Expert* should show a green check mark, indicating the verified state.

9 **Record VISA/SICL names.** For future programming use, you will need to know the **VISA interface ID** and **SICL interface ID** as shown in the properties pane. After you finish editing the 82357B configurations, you may want to record these values. You can see these values at any time by running the *Connection Expert* and selecting the USB/GPIB interface.

VISA Interface ID	_____
SICL Interface ID	_____

10 **Configure multiple 82357B interfaces**. If you have more than one 82357B in your system, repeat steps 6 to 9 for each additional interface.

NOTE At any time after the Agilent IO Libraries Suite is installed, you can configure an 82357B by clicking the IO icon and the **Agilent Connection Expert**.

Step 6: Connecting GPIB Instruments

After the 82357B has been installed and configured, the next step is to connect GPIB instruments to the 82357B. This step includes:

✔ Connecting a Single GPIB instrument OR ...

✔ Connecting Multiple GPIB Instruments

CAUTION To avoid damage to the connectors, only finger-tighten the connectors.

Connecting a Single GPIB Instrument

Figure 1- 12 shows connection from a single GPIB instrument to the GPIB port on an 82357B. When you have made the connection for your system, go to *Step 7: Programming via the 82357B*. You may want to record the primary GPIB address of the attached instrument for future programming use.

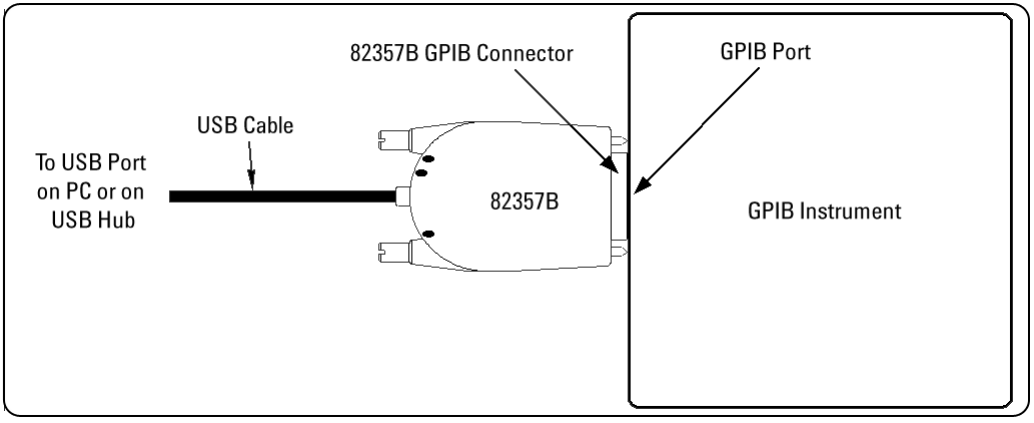


Figure 1-12 Connection from Single GPIB Instrument to the GPIB Port

Connecting Multiple GPIB Instruments

Figure 1- 13 shows a typical way to connect three GPIB instruments to an 82357B. When you have made the connections for your system, go to *Step 7: Programming via the 82357B*. You may want to record the primary GPIB address of each attached instrument for future programming use.

NOTE Although the Figure 1-13 shows the connection from 82357B to GPIB Instrument 1, the connection can be to any GPIB instrument in the system. Be sure to first connect the GPIB cable to the GPIB instrument and then "piggy-back" the 82357B GPIB connector to the GPIB cable.

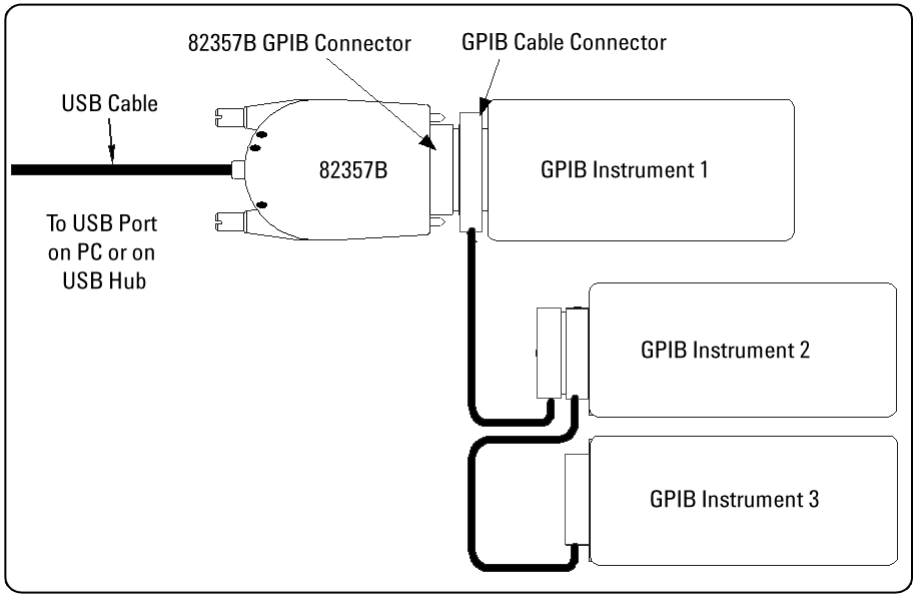


Figure 1-13 Typical Way of Connecting Three GPIB instruments to an 82357B

Step 7: Programming via the 82357B

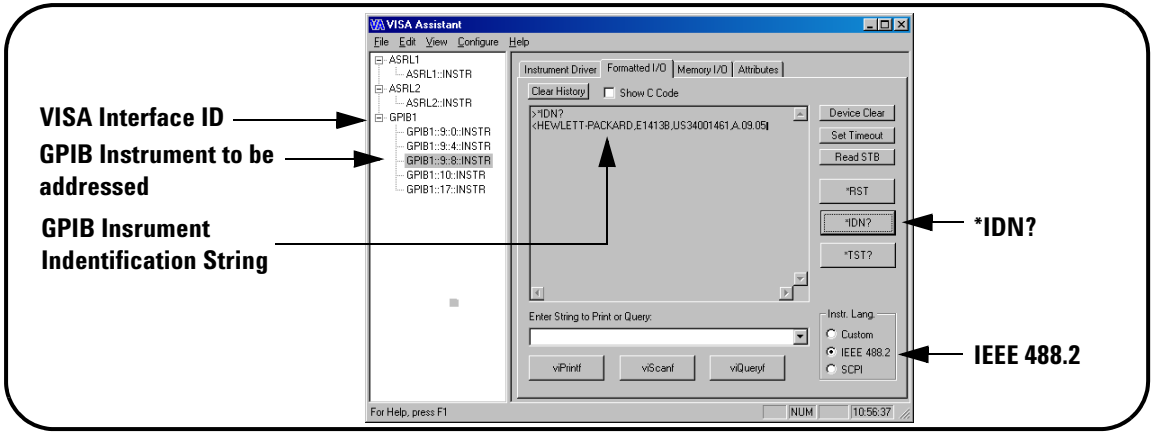
After the 82357B has been configured and you have connected your GPIB instrument(s) to the 82357B, the next step is to establish communication between your PC and the instruments using VISA Assistant. After communication has been established, you can begin programming the instruments using VISA, VISA COM, or SICL. This section includes:

- ✔ Establishing Instrument Communication
- ✔ Programming GPIB Instruments

Establishing Instrument Communication

When the Agilent IO Libraries Suite is installed on your PC, an IO utility called *VISA Assistant* is also installed. You can use VISA Assistant to verify communication between your PC and the connected GPIB instrument(s). To use VISA Assistant for IEEE- 488.2 or SCPI instruments,

1. Click the IO icon on the Windows taskbar (on the lower right- hand corner of your screen).
2. Click **VISA Assistant** to display the VISA Assistant main screen. For information on VISA Assistant, click **Help**.



3 Highlight the GPIB instrument to be addressed.

4 Select the **Formatted I/O** tab.

5 Select the **IEEE 488.2** button.

6 Click the ***IDN?** button.

7 The GPIB Instrument String should appear.

8 Repeat steps 3 to 8 for the next GPIB instrument.

9 When communication has been established to each GPIB instrument, you can begin to program the instruments using VISA, VISA COM, or SICL. See the next section, *Programming GPIB Instruments*.

Programming GPIB Instruments

This section provides an introduction to programming GPIB instruments via the 82357B USB/GPIB interface using the Agilent VISA, VISA COM, and SICL IO Libraries. You can program in various languages/applications, including Visual Basic, Visual C++, Agilent VEE, and National Instruments LabVIEW.

See the applicable user's guide(s), such as the *Visual Basic User's Guide*, for programming guidelines. You can also find additional programming examples using various IO Libraries and instrument drivers in the instrument user's guide. After the 82357B is successfully installed and configured, the interface acts as a transparent interface for programming GPIB instruments.

For information on programming using Agilent VISA, see the *Agilent VISA User's Guide*. For information on VISA COM and for function references for VISA, VISA COM, and SICL, see the *IO Libraries Suite Online Help*.

Accessing VISA and SICL Manuals

You can access .pdf copies of the *Agilent VISA User's Guide* and the *Agilent SICL User's Guide for Windows* from the IO icon on the Windows taskbar. Adobe Reader is required to view these manuals.

To access the *Agilent VISA User's Guide*, click the IO icon then click **Documentation > VISA Users Guide**. To access the *Agilent SICL User's*

Guide for Windows, click the IO icon then click **Documentation > SICL Users Guide**. To access VISA COM information, and function references for VISA, VISA COM, and SICL, click the IO icon, then click **Documentation > IO Libraries Suite Help.**

Introduction to IO Interface Configuration

An *IO interface* consists of a hardware interface and a software interface. The *Connection Expert* utility is used to associate a unique software interface ID with a hardware interface.

The Agilent IO Libraries Suite uses an *Interface ID* or *Logical Unit (LU) Number* to identify an interface. This information is passed in the parameter string of the **viOpen** function call in a VISA program or in the **iopen** function call in an SICL program.

The *Connection Expert* assigns an Interface ID and Logical Unit (LU) Number to the interface hardware, as well as other necessary configurations. Typically, the LU Number is automatically assigned and you can ignore its setting. The LU Number is used internally as a unique identifier. When the IO interface is configured, you can use Agilent VISA, VISA COM, or SICL to program assigned instruments.

Example: IO Interface Configuration

For example, the GPIB interface system in the Figure 1- 14 consists of a Windows PC, an 82357B USB/GPIB interface, and three GPIB instruments with GPIB primary addresses of 3, 4, and 5, respectively. The instruments are connected via GPIB cables.

For this system, the *Connection Expert* utility has been used to assign a VISA name of "GPIB1" and a SICL name of "gpib1". With these names assigned to the interfaces, the VISA/SICL addressing is as shown in the figure.

Since unique names have been assigned by the *Connection Expert*, you can use the VISA **viOpen** command or the SICL **iopen** command to open the IO paths to the GPIB instruments as shown in the figure.

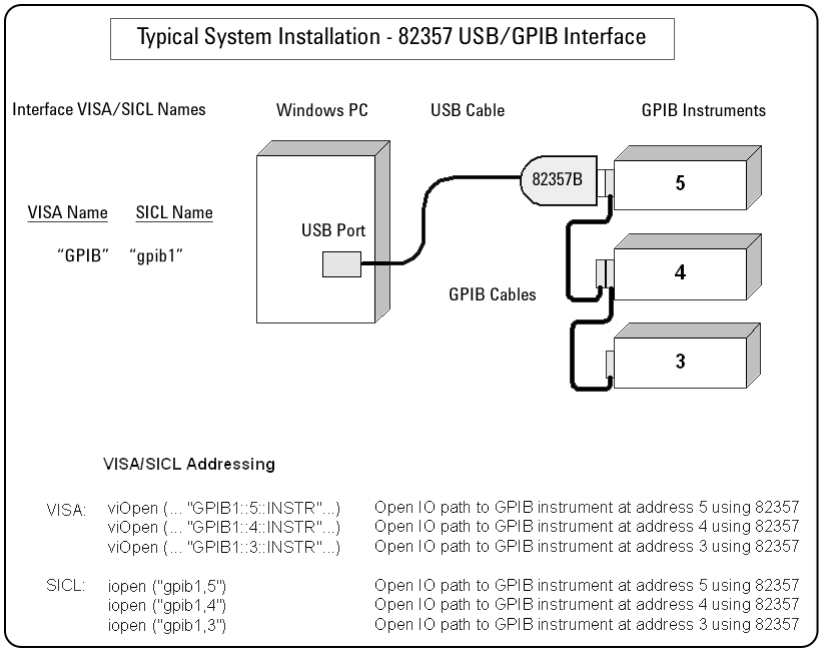


Figure 1-14 Typical System Installation - 82357 USB/GPIB Interface

2
Using the Agilent 82357B

This chapter describes normal operating states for the 82357B and provides the guidelines to use the 82357B.

Modes of Operation

This section describes normal operational modes for the 82357B, including:

- ✔ Initial 82357B Operating States
- ✔ Introduction to 82357B Operating Modes
- ✔ Single 82357B Operation
- ✔ Multiple 82357B Operation
- ✔ SRQ Operation

Initial 82357B Operating States

Figure 2- 1 shows the sequence of initial operating states when the 82357B is first connected to a USB port on a PC or on a USB hub.

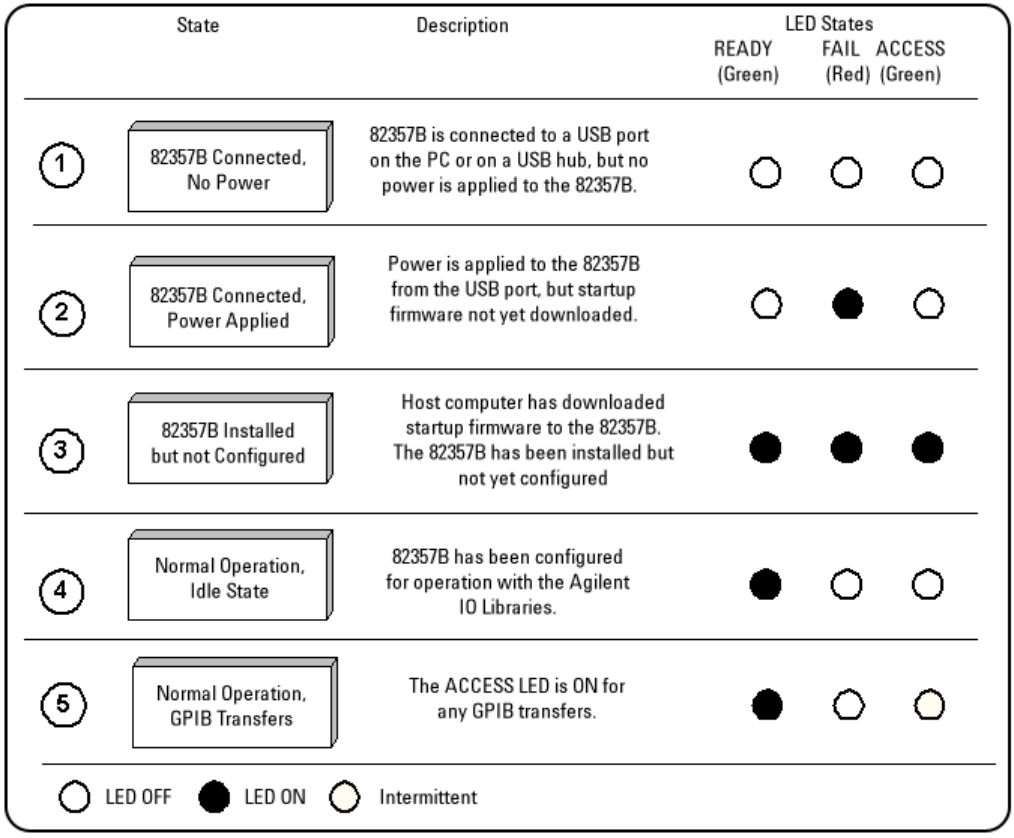


Figure 2-15 Sequence of initial operating states

Introduction to 82357B Operating Modes

The 82357B has two modes of operation. When only one 82357B is connected to a USB port within a system, we define the feature as the *Single Mode Features*. When two or more 82357Bs are connected at

the same time to USB ports within a system, we define the feature as the *Multiple Mode Features*.

NOTE All SICL/VISA applications are notified when their 82357B has been removed from the system by returning **VI_ERR_NOINFC** (for VISA) or **I_ERR_NCIC** (for SICL).

Single Mode Features

For single mode operation, the operating parameters (VISA Interface ID, SICL Interface ID, Logical Unit Number, and GPIB Address) are set when the 82357B is first installed and configured.

If this 82357B is unplugged and replugged, or if the 82357B is replaced with a different 82357B, the previous configuration parameters are automatically assigned to the newly attached 82357B. Thus, you can exchange 82357Bs at any time without reconfiguring the interface. This allows exchanging 82357Bs among users, as long as only one 82357B is attached at any one time.

Multiple Mode Features

In contrast, when two or more 82357Bs are connected to the system at the same time, each 82357B must have its own specific set of operating parameters and each 82357B serial number is “bound” to its operating parameters. In multiple mode operation, if you add a new 82357B or if you unplug an 82357B and plug in a new 82357B in its place, the newly installed 82357B, will be assigned a new (unique) set of operating parameters.

NOTE Each time you attach a new 82357B, if the *Connection Expert* is not running, an **Agilent 82357B USB/GPIB Interface Detected** dialog box will be displayed. If it is running, the *Connection Expert* window will automatically refresh as the new 82357B is configured.

Single 82357B Operation

When an 82357B is first installed and configured, a default VISA Interface ID, SICL Interface ID, Logical Unit (LU) number and GPIB Address are automatically assigned to the serial number associated with this specific 82357B.

For example, assume an 82357B with serial number US12345678. When this 82357B is first installed, typical values as shown are automatically assigned to this serial number:

- ✔ VISA Interface ID: GPIB0
- ✔ SICL Interface ID: gpib0
- ✔ Logical Unit: 7
- ✔ GPIB Address: 21

For single mode of operation, when the existing 82357B is removed and a new 82357B is installed, the new 82357B assumes all configuration attributes of the previously configured 82357B (same VISA Interface ID, SICL Interface ID, LU number and GPIB Address). Thus, any SICL/VISA application using that VISA/SICL configuration will continue to run using the new 82357B.

NOTE

You can change the parameter values of the 82357B as required. See *"Changing Configuration Parameters"* on page 39 for details.

The first time an 82357B is attached to a system (assuming the Agilent IO Libraries Suite and 82357B driver are installed), the software recognizes that an 82357B is attached. If the *Connection Expert* is not running, the software displays an **Agilent 82357B USB/GPIB Interface Detected** dialog box that allows you to accept the current settings. If the *Connection Expert* is running, it automatically refreshes, displaying the 82357B as a USB/GPIB interface in its tree view. You can then change the properties of the interface via the *Connection Expert*.

The VISA and SICL Interface IDs, Logical Unit Number, and GPIB Address may be viewed at any time in the property pane of the *Connection Expert*. (To view th is window, click the IO icon, then select **Agilent Connection Expert**.)

If you disconnect this 82357B and plug in another 82357B (with a different serial number), or if you re- plug the same 82357B, the new 82357B will assume the same VISA Interface ID, SICL Interface ID, LU number, and GPIB Address as the previous 82357B.

Multiple 82357B Operation

When two or more 82357Bs are attached to a system at the same time, we define the mode as the multiple mode of operation. In multiple mode of operation, each 82357B is "bound" to its related IO Configuration for that Serial Number. This is a different mode of operation than the single mode of operation in that the configuration is not reused if you replace an 82357B with another 82357B.

As with single mode operation, the first time an 82357B is attached to a system (assuming the Agilent IO Libraries Suite and 82357B driver are installed), the software recognizes that an 82357B is attached. If the *Connection Expert* is not running, the software displays an **Agilent 82357B USB/GPIB Interface Detected** dialog box that allows you to accept the current settings. If the *Connection Expert* is running, it automatically refreshes, displaying the 82357B as a USB/GPIB interface in its tree view; you can then change the properties of the interface in the *Connection Expert*.

The VISA and SICL Interface IDs, Logical Unit Number, and GPIB Address may be viewed at any time in the property pane of the *Connection Expert*. (To view this window, click the IO icon, then select **Agilent Connection Expert**.)

If you plug in another 82357B (with a different Serial Number), the new 82357B will automatically be assigned a unique VISA Interface ID, SICL Interface ID, LU, and GPIB Address.

NOTE

You can change the parameter values of the 82357B as required. See *"Changing Configuration Parameters"* on page 39 for details.

You can also convert from multiple mode operation to single mode operation. See *"Changing Modes of Operation"* on page 40 for details.

SRQ Operation

If your VISA/SICL application uses SRQ callbacks (**viEventHandler()** in VISA or **ionsrq()** in SICL) and your callback does not service the SRQ in a timely manner, your SRQ callback function may be triggered multiple times.

To avoid this possible situation, design your SRQ callback functions to be called only when an SRQ is no longer asserted on the GPIB bus.

Setting Configuration Parameters

This section gives guidelines to change or set various configuration parameters for the 82357B, including:

- ✔ Changing Configuration Parameters
- ✔ Changing Modes of Operation
- ✔ Setting Timeout Floor Value
- ✔ Setting High- Performance Operation

Changing Configuration Parameters

To change the VISA or SICL Interface ID , the LU or GPIB Address, or if you want to check the values of these configuration parameters, highlight the USB/GPIB interface in the explorer view (tree view) of the *Connection Expert* window. Click on the **Change Properties...** button in the property pane to display the **Agilent 82357 Interface** dialog box. Choose the settings you want, then click **OK**. Clicking **Cancel** will cause the configuration set in the preceding dialog box to be used.

NOTE Although you can change the Logical Unit (LU) Number and GPIB Address values for an 82357B, this is generally not necessary and may cause running applications to fail or stop running.

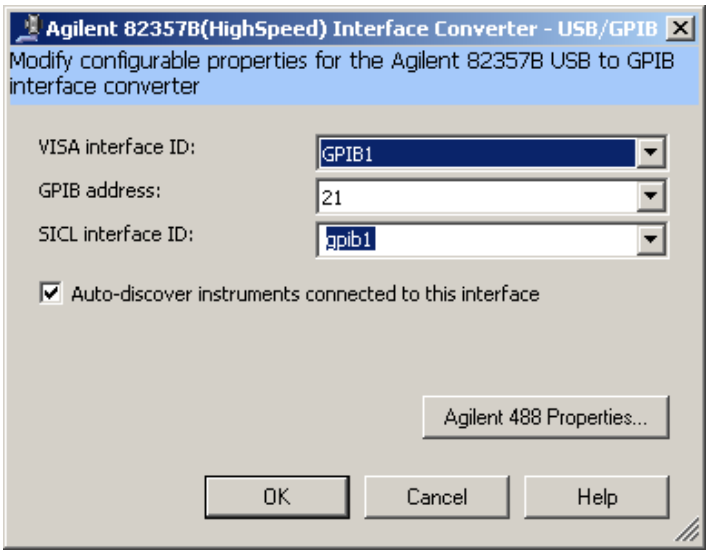


Figure 2-16 Agilent 82357B (HighSpeed) Interface - USB/GPIB

Changing Modes of Operation

If your system has multiple 82357Bs configured (multiple mode operation), the only way to change from multiple mode of operation to single mode operation is to perform the following:

1. Unplug all 82357Bs from the system.
2. Run *Connection Expert* (click the IO icon, then click **Agilent Connection Expert**).
3. Delete all 82357B configurations by selecting each USB/GPIB icon in the explorer view, then clicking **Delete** (or delete all except one configuration).
4. Re- attach and re- configure a single 82357B.

Setting Timeout Floor Values

The 82357B has a default timeout “floor” value that is an internal requirement to ensure reliable USB communication. The 82357B will not allow timeouts less than the floor value. (By default, VISA/SICL timeouts are set to infinite time).

To programmatically determine the timeout floor, you can set the timeout to a very small value, such as 1 ms, then query for the actual timeout floor value. VISA and SICL examples are as follows:

Example: Query Timeout Floor (VISA)

```
tval = 1;                       // Try to set timeout
to 1 msec
err = viSetAttribute(id, VI_ATTR_TMO_VALUE, tval_in);
...
err = viGetAttribute(id, VI_ATTR_TMO_VALUE,
&tval_out);
...
printf("Set timeout to [%d], actual timeout that
resulted [%d]\n", tval_in, tval_out );
```

Example: Query TimeOut Floor (SICL)

```
tval = 1;                       // Try to set timeout
to 1 msec
err = itimeout(id, tval_in);
...
err = igettimeout(id, &tval_out);
...
printf("Set timeout to [%d], actual timeout that
resulted [%d]\n",tval_in, tval_out );
```

Setting 82357B High-Performance Operation

NOTE Changing the T1 delay as described in this section is an advanced feature and also requires attention to cable lengths and other system features.

Introduction

The GPIB transfer rate for 82357B writes using large (>1000 bytes) buffer size is affected by the Data Available (T1) delay time. (The transfer rates are not noticeably affected when the buffer size is <1000 bytes). The default delay time used by the 82357B is 800 ns.

The maximum transfer rate for T1 = 357 ns is about 1.15 MB/s as compared to about 714 KB/s for the 82357B default value of 800 ns. Changing the T1 delay affects only the write performance of the 82357B.

Setting T1 Value With VISA

To set the T1 value with VISA, use the **VI_AGATTR_GPIB_T1_DELAY** attribute. The **VI_AGATTR_GPIB_T1_DELAY** value is the value of the T1 delay in nanoseconds, and should be no less than **VI_AG_GPIB_T1DELAY_MIN** and no greater than **VI_AG_GPIB_T1DELAY_MAX**. This value is defined in Agilent's 'visa.h' header file. To use this value, you must '**#define AGVISA_ATTRIBUTES**' before the **'#include 'visa.h''** in your C or C++ source file.

The 82357B supports T1 delays from 350 ns to <*max_value*> in steps of 40 ns. You can find out the actual value by calling **viGetAttribute()**.

Attribute	Access Privilege	Data Type	Range (ns)	Used By
VI_AGATTR_GPIB_ T1_DELAY	RW Global	ViInt32	**VI_AG_GPIB_T1DELAY_MIN** to **VI_AG_GPIB_T1DELAY_MAX**	GPIB INTFC resources

Setting T1 Value With SICL

To set T1 value with SICL, use the **igpibsett1delay()** command and modify the GPIB environment. For further information, you may want to see the Hewlett- Packard document *"Tutorial Description of the Hewlett- Packard Interface Bus"* and also see *Section 2.12, "Optimizing Performance."*

3
Troubleshooting the Agilent 82357B

This chapter provides troubleshooting guidelines of the 82357B including hardware and software checks and also the service and support information for the 82357B.

Troubleshooting Flowchart

Figure 3- 1 shows a suggested sequence of steps to diagnose and troubleshoot 82357B problems, based on the LED states.

You can use the LED states to help diagnose and troubleshoot the 82357B whenever the LED states do not match expected normal states. See *Chapter 2*, "Using the Agilent 82357B" for the normal LED sequence when the 82357B is initially connected to a USB port.

Observe the LED States

To begin troubleshooting, observe the LED states for at least 10 seconds after the 82357B is connected to a USB port and all Windows Plug- and- Play Manager activity has ceased. Do the following:

✔ If all LEDs are OFF, start with *Hardware Checks*

✔ If the red FAIL LED is ON, start with *Software Installation Checks*

✔ If all LEDs are ON, start with *Software Configuration Checks*

After taking the steps in the check sequence, use the boxes in Figure 3- 1 to determine the next step. For example, if doing a hardware check results in only the red FAIL LED being ON, proceed with *Software Installation Checks*, and so on.

NOTE You do not have to do all the steps or do the steps in the order shown. If any action results in a change in LED states, go to the applicable check sequence to continue troubleshooting.

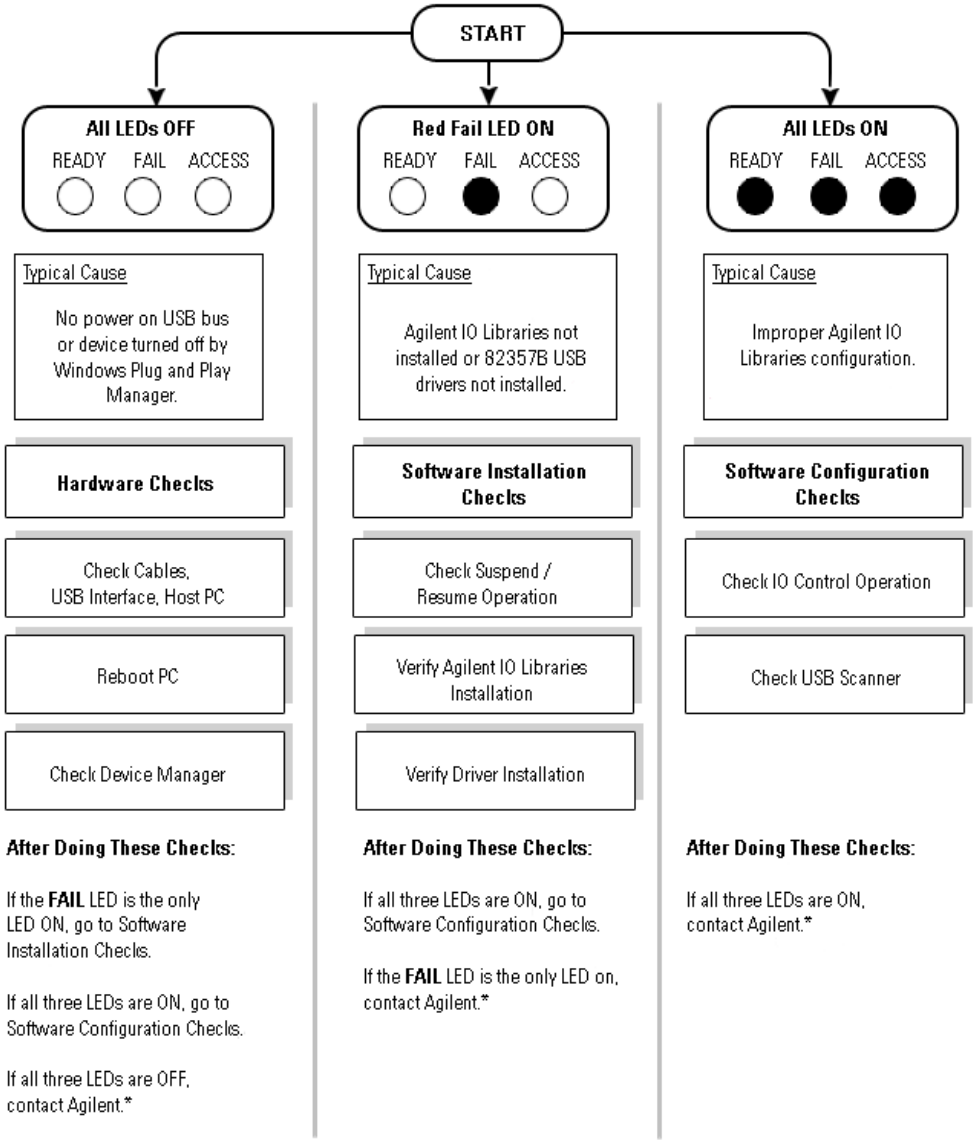


Figure 3-1 Troubleshooting Flowchart

Hardware Checks

If all LEDs are still off for 10 or more seconds after plugging the 82357B USB cable into a USB port, and all Windows Plug- and- Play Manager activity and the *Connection Expert* refreshes have ceased, start your troubleshooting sequence by performing hardware checks. If any action taken results in a change in the LED status, go to *Software Installation Checks* or *Software Configuration Checks.*

Check USB Cables, USB Interface, Host PC

Begin the hardware check by checking connections between the 82357B and PC (plus USB hubs, if used).

1. **Check USB cable connections.** Check the 82357B USB cable for a good connection to the USB port on the PC or on the USB hub. If you are using a USB hub, verify that the hub is connected to the PC.
2. **Unplug/replug the 82357B USB cable.** If this does not change the LED status, try plugging the 82357B into another USB port.
3. **Check PC USB Port.** Verify that the PC USB port is functional and powered (you can check using another USB device).
4. **Check PC state.** Verify that host computer is not in a suspended power management state.
5. **Check USB hub**. Try disconnecting the 82357B from the hub and connecting it directly to a USB port on the PC. Some USB hubs are vulnerable to static shock.
6. **Check USB cables for damage.** Check the USB cable for cuts/crushes. Since the end connectors are somewhat fragile, check for bent/misaligned/crushed connectors.

Reboot PC

If step 1, 2, 3, 4, 5, or 6 does not change the LED status, reboot the PC.

Check Device Manager

You can use the Windows Device Manager to reinstall the 82357B, as required. For example, with Windows 2000, go to **Control Panel** by selecting **Start > Settings > Control Panel**.

Then, select **System > Hardware > Device Manager**. From **Device Manager**, select **82357** and then **Properties**. Tab to **Driver** and click **Reinstall Driver**. This will allow the Windows Plug- and- Play Manager to begin searching for a driver for the 82357B. Since the Device Manager may have disabled the 82357B USB device, click **Enable** to restart the 82357B.

NOTE If you are using a USB scanner, scanner conflicts are possible. See *Check USB Scanner* in the *"Software Installation Checks"* on page 49.

Software Installation Checks

When only the red FAIL LED is still on after 10 seconds, the 82357B has been detected by the host computer, but has not yet been configured for use with the Agilent IO Libraries. Possible causes for this is that the appropriate version of the Agilent IO Libraries or Agilent IO Libraries Suite has not been installed on your PC or the 82357B USB drivers have not been installed.

Check Suspend/Resume Operation

Some Windows operating systems support Power Management which can suspend the PC while the 82357B is in operation. After a Suspend/Resume cycle, the 82357B may not properly resume operation. In this case, you may need to unplug/replug the USB cable to restore 82357B operation. If this does not correct the problem, go to *Verify Agilent IO Libraries Suite Installation*.

NOTE If your 82357B applications must not be preempted by a PC Suspend event, we recommend you to disable Power Management on your PC by using the **Control Panel > Power Options** dialog.

Verify Agilent IO Libraries Suite Installation

When only the red LED is on after 10 seconds and all Windows Plug and Play Manager activity has ceased, start your troubleshooting sequence by verifying IO Libraries installation. If any action taken results in a change in the LED status, go to *Software Configuration Checks* or *Hardware Checks*.

1 **Check Agilent IO Libraries Version.** If a version of the IO Libraries Suite has been installed, an IO icon is normally displayed on the Windows taskbar (on the lower right- hand corner of the screen).

a If the IO icon is displayed, click the icon and select **About Agilent IO Control** to display the version. The version must be 14.2.8931.1 or greater. Note that Agilent IO Libraries Suite 14.0 was the revision immediately after Agilent IO Libraries M.01.01, so you should consider revision "14.2" to be a greater version number than "L" or "M".

b If the IO icon is not displayed, a version of the IO Libraries Suite may still be installed. To check this, click **Start > Programs** and look for the **Agilent IO Libraries Suite** program group.

c If this group is displayed, click **Agilent IO Libraries > IO Control** to display the IO icon. Then, click the icon and select **About Agilent IO Libraries Control** to display the installed version (must be 14.2.8931.1 or greater).

d If the Agilent IO Libraries program group is not displayed, no version of Agilent IO Libraries is installed. In this case, or if the installed version is not 14.2.8931.1 or greater, you must install the newer version (see Step 2).

2 **Install Agilent IO Libraries (as required).** If Version 14.2.8931.1 or greater of the Agilent IO Libraries Suite is not installed on your PC, perform this step. Otherwise, skip to *Verify 82357B USB Driver Installation*.

a Remove the 82357B USB cable from the USB port.

b Insert the *Automation- Ready CD* into your CD- ROM drive and follow the instructions in *Chapter 1*, "Installing the Agilent 82357B" to install the libraries. If you do not have the *Automation- Ready CD*, you can download the Agilent IO Libraries Suite from www.agilent.com/find/iolib

c Re- attach the 82357B USB cable to the USB port and observe the LEDs for at least 10 seconds.

- If only the red FAIL LED remains ON, go to *Verify 82357B USB Driver Installation.*

- If all three LEDs remain ON, go to *Software Configuration Checks*.

Verify 82357B USB Driver Installation

After installing the Agilent IO Libraries, check for installed driver files.

1 **Check for Driver Files.** This table lists the USB driver files in their default directories.

Windows XP / 2000	
Program Files	*C:\Program Files\Agilent\IO Libraries Suite\drivers\ag357i32.dll* *C:\Program Files\Agilent\IO Libraries Suite\bin\iproc82357.exe* *C:\Program Files\Agilent\IO Libraries Suite\intfcfg\cfg35732.dll* *C:\Program Files\Agilent\IO Libraries Suite\intfcfg* *Agilent.TMFramework.Connectivity.IocAgentGpibUsb.dll* *C:\Windows\System32\82357ipt.dll*
Driver Files	*C:\Windows\system32\drivers\agt82357.sys*
.inf Files	*C:\Windows\inf\agt357.inf*

2 **Driver files not found.** If any of the driver files cannot be found, re- install the *82357B Product Reference CD*, then repeat Step 1. If problem persists, proceed to Step 3.

3 **Uninstall the Agilent IO Libraries Suite.** If the driver files cannot be found, uninstall the Agilent IO Libraries Suite. Go to Windows' **Control Panel > Add or Remove Programs**, select **Agilent IO Libraries Suite**, and click **Remove** then **Next>**. Follow the instructions to remove the libraries.

4 **Reinstall the Agilent IO Libraries Suite.** Insert the CD into the CD- ROM. Follow the instructions in *Chapter 1*, "Installing the Agilent 82357B" to install the libraries. If you do not have the *Automation- Ready CD*, you can download the Agilent IO Libraries Suite from www.agilent.com/find/iolib.

- If only the FAIL LED remains ON, go to *Hardware Checks*.
- If all three LEDs remain ON, go to *Software Configuration Checks*.

- If the red FAIL LED still does not turn off, contact Agilent (see *Contacting Agilent* for contact details).

5 **Reinstall the 82357B driver.** Reinstall the 82357B driver with the provided *82357B Product Reference CD*.

NOTE

If the "inf" folder is not found in C:\WINDOWS, on the WINDOWS folder, go to **Tools > Folder Options > View**. Scan the list of settings for **Show hidden files and folders** option. Click to enable this setting. Click **Apply** then **OK** for the setting to take effect.

Software Configuration Checks

If all three LEDs remain on for more than 10 seconds after the 82357B is connected to a USB port, the 82357B has been installed but is not yet configured for use with the Agilent IO Libraries.

Start your troubleshooting sequence by checking IO Control operation. If any action taken results in a change in the LED status, go to *Software Installation Checks* or *Hardware Checks*, where applicable.

Checking IO Control Operation

When the Agilent IO Libraries Suite is installed, an IO Control is created. When the IO Control is active, it is displayed as an IO icon on the Windows taskbar. By default, the IO Control is always active after the libraries are installed and the IO icon is displayed. However, there may be times when the IO Control can get deactivated. When this happens, SICL/VISA applications that are running with the 82357B will malfunction. Symptoms that may occur the IO Control is not active include the following:

- ✔ *Connection Expert* is not running, and the **Agilent 82357B USB/GPIB Interface Detected** dialog box does not appear when an 82357B is first connected to a USB port.
- ✔ *Connection Expert* is running, but does not automatically refresh when an 82357B is first connected to a USB port.
- ✔ SICL/VISA applications using the 82357B are unable to open sessions.
- ✔ Windows Task Manager shows that iproc82357.exe is not running or is non- responsive.

If any of these symptoms occur, use the following troubleshooting sequence:

1 **Unplug/Replug the 82357B.** If unplugging then replugging the 82357B causes the **Agilent 82357B USB/GPIB Interface Detected** dialog

box to appear or the *Connection Expert* window to refresh, the problem is solved. If not, go to Step 2.

2 **Shut down and restart IO Control.** Take these steps to shut down and then restart the IO Control. Taking these actions should initialize all attached and configured 82357Bs and display only the green Ready LED.

   a If the IO icon is displayed, click the icon and then click **Exit**. A dialog box explaining the consequences of removing the IO Control appears. Click **OK** to shut down the IO Control.

   b If the IO icon is not displayed, either the icon display has been turned off or the IO Control (and associated iproc82357.exe and iprocsvr.exe) is not active. In this case, select **Start > Programs > Agilent IO Libraries Suite** and click **IO Control** to restart the IO Control and display the IO icon.

NOTE Rebooting your PC should ALWAYS restart the IO Control, and re-execute iprocsvr.exe and iproc82357.exe.

Check USB Scanner

In general, USB scanners do not cause problems with the 82357B. However, if you do have problems with 82357B operation and have a scanner installed on your system that uses a USB port, unplug the scanner and then plug the 82357B into the port.

If the 82357B is configured without your scanner attached to your system, the scanner will be locking the 82357B from using the USB bus. In this case, contact your scanner manufacturer to request for software or firmware updates for the scanner.

Service and Support Information

This section provides service and support information for the 82357B.

82357B Service Information

There are no user- serviceable parts for the Agilent 82357B USB/GPIB interface. If you suspect a hardware failure for the 82357B, contact Agilent for instructions to return the unit. See the following *Contacting Agilent* section for telephone numbers/Web site address.

Contacting Agilent

You can reach Agilent Technologies at this telephone number for the Americas:

Americas Call Center: 1- 800- 829- 4444

For other countries, contact your country's Agilent support organization. A list of contact information for other countries is available on the Agilent Web site:

www.agilent.com/find/assist

4
Product Specifications

This chapter lists the 82357B technical specifications and supplementary information.

Technical Specifications

GENERAL REQUIREMENTS

Minimum system requirements	• Windows 2000/XP Professional • 450 MHz Pentium II (800 MHz is recommended) • 128 MB RAM (256 MB or greater is recommended) • 400 MB free disk space • USB port (OS and Microsoft .NET Framework may require more resources)
Supported standards	• Support USB 2.0 high speed and full speed • Standard USB endpoints supported • IEEE-488.1 and IEEE-488.2 compatible • SICL and VISA 2.2
Supported applications (with IntuiLink)	• Microsoft Excel 97 and 2000 • Microsoft Word 97 and 2000 • Check the web for latest supported applications
Supported software development applications	• Visual Basic 6.0 • Visual C++ 6.0 • Visual Studio .NET • Agilent VEE 6.0 or greater • BASIC for Windows • LabVIEW 6.0 or greater

GENERAL CHARACTERISTICS

Power	USB bus-powered device, +5 V, 500 mA (max), 200 mA (typ)
GPIB transfer rate	1.15 MB/s or better
Connectors	Standard 24-pin IEEE-488, Standard USB A
USB hubs	Self-powered hubs
Parallel polling	A single parallel poll can easily check up to eight individual devices at once corresponding to the number of data lines on the GPIB.
Dimensions	105 mm (L) x 64 mm (W) x 30 mm (H) (includes connectors)
Weight	215 grams
Cable	2.5 meters, shielded, connector rated for 1500 insertions
LED Indicators	READY, ACCESS, FAIL
Warranty	1 year

Maximum connections	Maximum 4 converters can be connected to the PC
Instrument connection	14 instruments – daisy chain via GPIB
Configuration	Plug-and-play
Pollution Degree	2

ENVIRONMENTAL SPECIFICATIONS

Operating environment	0 °C to 55 °C
Storage environment	–40 °C to +70 °C
Operating humidity	Up to 90 % at 40 °C non-condensing
Storage humidity	Up to 90 % at 65 °C non-condensing

ORDERING INFORMATION

Interface	82357B USB/GPIB Interface
Options	Opt 0B1 - Add manual set
Accessories	None

Supplementary Information

This section provides supplementary information on the 82357B performance, including supported GPIB modes.The 82357B is defined as a controller as it can be (and is required to be) the system controller.

GPIB Modes of Operation Supported

The 82357B supports standard GPIB modes of operation, except for:

- Passing of Active Controller
- Non- system Controller mode which prevents using SICL Commander sessions or VISA Servant sessions

IEEE-488.1 and IEEE-488.2 Compliance

The 82357B is in full compliance with IEEE 488.1 and IEEE- 488.2 specifications. The 82357B fully supports IEEE- 488.1 subsets AH1, C1, C2, C3, C4, C27, DC0, DT0, LE3, PP0, RL0, SH1, SR0, and TE7.

SRQ Response Time

SRQ response time is slower than with the 82350 PCI GPIB interface as an artifact of the USB implementation. In addition, sharing the USB bus with other devices may impact GPIB performance.

Default T1 Delay

The default T1 delay for the 82357B is 800 nsec. See *"Setting 82357B High- Performance Operation"* on page 42 in *Chapter 2*, "Using the Agilent 82357B" for details.

Maximum 82357B System Configuration

Up to four 82357Bs on a system have been successfully tested.

4 Product Specifications

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www.agilent.com

Contact us

To obtain service, warranty or technical support assistance, contact us at the following phone numbers:

United States:
(tel) 800 829 4444 (fax) 800 829 4433
Canada:
(tel) 877 894 4414 (fax) 800 746 4866
China:
(tel) 800 810 0189 (fax) 800 820 2816
Europe:
(tel) 31 20 547 2111
Japan:
(tel) (81) 426 56 7832 (fax) (81) 426 56 7840
Korea:
(tel) (080) 769 0800 (fax) (080) 769 0900
Latin America:
(tel) (305) 269 7500
Taiwan:
(tel) 0800 047 866 (fax) 0800 286 331
Other Asia Pacific Countries:
(tel) (65) 6375 8100 (fax) (65) 6755 0042

Or visit Agilent worlwide Web at:
www.agilent.com/find/assist

Product specifications and descriptions in this document are subject to change without notice.

Printed in Malaysia
Third Edition, March 30, 2007

82357-90003

Agilent Technologies